

Cannot contact Unley branch by phone today; cannot contact any Norwood business banker today; 'chat' is useless; cannot get an option from 132265; how do I get any service from NAB?

Issue: We have 2 business accounts for 2 different businesses, one at Unley SA, one at Norwood SA. For months, I have reported by calling that 1 has the "My letters" link in internet banking and the other does not. It has not been fixed to date.

Why does it matter? Because we want, need, to download incoming forex conversion credit letters for records.

Please get a relevant technical person to contact me.
Instrotech Australia Pty Ltd
Inspecta Pty Ltd

AN UNEXPECTED ERROR HAS OCCURRED

We're unable to process your feedback at this time.

Please try again later or contact us directly for help on 13 22 65.

[Go to nab.com.au](https://nab.com.au)

HELP

Get assistance



Call us

Call 13 22 65

Mon-Fri 8am - 8pm (AEST/AEDT)

Sat-Sun 9am - 6pm (AEST/ADST)